

Information Services

The Information Services staff will endeavour to provide a fully equitable service to its users, regardless of ability. We aim to make all reasonable adjustments necessary to improve the learning experience of users, and have a number of measures in place to assist those with disabilities to make the most of their library and IT use.

We offer extended loan periods to dyslexic and other students, and offer a range of assistive technologies in both the research and the student IT suites. The students IT suite is equipped with 25 PC's incorporating the packages Inspiration and TextHelp Read and Write. These packages are available to all students, via their Academy login. Training on these packages is available to students on a one to one basis and can be arranged by contacting our IT Trainer, Julie Smillie (T: 0141 270 8202, E: j.smillie@rsamd.ac.uk).

Our student intranet site has also been designed with a range of options to improve accessibility, and the site conforms to W3C web accessibility guidelines. This site is designed to provide information about your course, your welfare and other Academy related issues. We welcome feedback and suggestions, which can be directed to our IT Manager, Aiden Curren (T: 0141 270 8260, E: a.curren@rsamd.ac.uk)

The Whittaker Library and the student IT suite are located on Level 3 of the Academy, and access for those with mobility problems is via a lift, located on the ground floor of the building, near the reception desk. The student IT suite is also located on this floor, a short distance from the Library.

We hope we can anticipate all our students' needs, and will endeavour to review our services to take into account advances in technology and changing needs. If you require any further information or assistance, please talk to any member of staff, or contact Caroline Cochrane, Head of Information Services (T: 0141 270 8269, E: c.cochrane@rsamd.ac.uk)