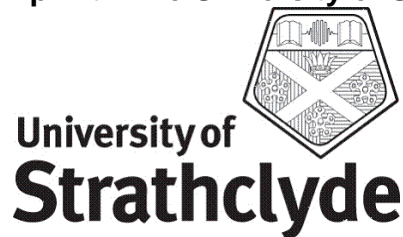


RSAMD

*The ROYAL SCOTTISH ACADEMY
of MUSIC & DRAMA*

STUDENT LAPTOP INITIATIVE

In partnership with The University of Strathclyde



What are the benefits of buying a laptop through the Academy scheme?

Members of the Academy community, both full-time students & staff, are entitled to purchase IT equipment through the Laptop Initiative. There are significant benefits in purchasing through this scheme:

- Substantial discount negotiated by the Academy and Strathclyde University
- High standard specifications chosen by Strathclyde and RSAMD IT specialists (3GB memory, Windows Vista & 3 year warranty as standard)
- Lenovo (formerly IBM), an organisation with extensive experience of working in education
- Fully compatible and pre-configured for RSAMD IT systems
- Free connection to Academy wireless network
- Full on-campus technical support (for the duration of your degree)
- Immediate loan pool facility for significant software and hardware problems
- Full academic software load (including MS Office Pro and Internet Explorer)
- Additional software - virus protection and Adobe
- Integrated backup facilities.
- Extensive Electronic Library– VitalSource Software Package

<http://www.rsamd.ac.uk/laptops>

Why Is It Value For Money / A Good Idea To Buy A Laptop This Way?

There are several reasons why buying a laptop through the Academy negotiated scheme makes sense:

- Two models to chose from: Mobile desktop T61 priced at **£589**, and UltraLight X61 priced at **£689**. **Both prices include VAT, wireless capability, Windows Vista Business and the Office Professional Suite.**
- Wireless connectivity. The Academy is investing in wireless technology, which offers the opportunity to connect to the internet without wires, work easily and effectively in groups and use social spaces as your own work space. All of the laptops featured have in-built wireless capability to allow you to do this.
- Buying a laptop is NOT the same as buying a desktop. A desktop is rarely moved so a straight processor for processor price comparison between desktop models is reasonably valid. However, a laptop is designed to be mobile and that mobility has an impact on the reliability and lifespan of the machine. The robustness of a laptop, and therefore the lifespan and reliability of the machine, depends on the manufacturer. Manufacturers of budget laptops only offer a standard 1-year electrical goods warranty with their machines. You may find a small manufacturer with a competitively priced laptop with a similar spec but it is not the same product. It is rare to offer an extended warranty, as these machines are not expected by the manufacturer to work for long past the warranty. These budget laptops are not so much of a bargain if you have to replace them more frequently. IBM/Lenovo has been designing laptops specifically for the student market for over 10 years. Their use by students at Strathclyde University has proven them to be of an exceptionally high quality and reliability, with a track record far above the industry standard. We believe the IBM/Lenovo warranty deal of 3 years on offer to you through the Academy agreement is unmatched in the UK market.

RSAMD LAPTOP INITIATIVE loan pool.

If your laptop needs to be taken from you to be worked on by either IT Helpdesk staff or Lenovo engineers, you can be issued with a temporary replacement laptop from the Academy reserve pool. Often, if it is not the hard disk or software load that is being worked on, the Helpdesk will swap over the hard disk into the loan machine so that you can still fully access your files. The IT Helpdesk is open from 9am to 5pm Monday to Friday during term time and any problems which you report to the desk will be logged and a full service history will be kept for your individual machine.

<http://www.rsamd.ac.uk/laptops>

Why Standardisation?

The RSAMD Laptop Initiative can offer these services to you through standardisation of machines. If each laptop brought to the Academy was a different specification and manufacturer, the Academy could do little to support them. By standardisation, the Academy can provide specialised wireless laptop use areas and IT Helpdesk support adding value to your laptop ownership. No charge is levied by the Academy to provide this service.

Why does the Academy use IBM (now known as IBM / Lenovo)?

RSAMD are working in partnership with Strathclyde University to deliver this service. At the start of the Strathclyde Laptop Initiative in 2000, and again in 2004, the University put out a European Journal tender for its laptop contract. This tender process allowed the University to evaluate bids from all leading manufacturers to ensure that it offered students and staff the very best quality scheme possible. IBM was the preferred bidder during both tenders and the Academy is confident that they offer the best option for RSAMD students. Last year, Lenovo and Insight (our reseller) won the Scottish Government procurement contract to supply all Scottish public authorities and not for profit organizations with desktops, monitors and laptops.

What software will I get?

Your laptop will come with an excellent, comprehensive software load appropriate to your needs. This includes the following:

- Microsoft Vista Business ++
- Microsoft Office Professional Edition 2007 ++
- Sophos Virus Scan
- VitalSource Electronic Library
- InterVideo WinDVD
- IBM Record Now
- PC-Doctor for Windows
- Windows Media Player
- Windows Defender
- Internet Explorer
- Firefox
- IE Plug-ins (Authorware, Flash, Shock)
- Adobe Acrobat Reader
- IBM ThinkVantage Technologies
- Ad-Aware Personal Edition

++Without media, by special license from Microsoft. Any reinstall required can be completed by the IT Helpdesk on campus. If desired, software media can be ordered with your laptop purchase.

<http://www.rsamd.ac.uk/laptops>

The VitalSource Electronic Library

This year all RSAMD laptops will come with a product called VitalSource Library™, an interactive portable electronic library. We believe this resource makes an excellent contribution to anyone's general education, containing referencing texts that will be helpful to any student's studies. VitalSource Library is a growing digital storehouse of more than **3,400 original-source materials**, plus an integrated dictionary (the **Oxford Dictionary of English**) and encyclopaedia (the **Oxford Concise Encyclopaedia**). The library includes great classic works: from Socrates to Shakespeare; from Milton to Martin Luther King Jr; from Sir Isaac Newton to Louis Pasteur; a wide range from philosophy to sacred religious works. More than just text, you'll find audio speeches, maps, musical scores and recordings, paintings, sculpture, with links to Web-based materials as well. The VitalSource Library is always growing – whenever you connect to the Internet, the library can be updated and expanded.

3 year on-site support package

Basically this support package is insurance against the breakdown of your machine for the duration of your degree. Should you encounter a problem, you simply return your laptop to the IT Helpdesk as outlined above. The component warranty and loan pool replacement scheme ensure that you are not left without a laptop during your term time studies. However the component warranty also gives you cover out of term! Should your laptop develop a fault during the holidays and you are unable to return it to the IT Helpdesk, an IBM/Lenovo engineer will come to your house to address the fault, whether you are in the UK or elsewhere in the world. The warranty is international. Additionally, the warranty is attached to the laptop itself rather than with you personally. This means that should you choose to sell it or give it to someone else in the future, the warranty will remain valid.

What happens if my laptop is out of warranty? The IT Services Helpdesk will still support the software side of your machine; however any hardware faults will involve a charge. Any work/parts that are needed will have to be paid for by you and there is a standard call out fee for an engineer to look at the machine. The IT Services Helpdesk will help you manage this process and you will still be given a loan pool machine while yours is with an engineer but you will be charged directly for the repair work. The current call out cost of an engineer typically starts around £80, before the cost of any replacement parts and labour are considered. **Please note:** should your laptop break and you choose not to have it repaired you will NOT be issued with a loan pool machine.

Useful Links

Warranty look up (to check expiry date of warranty on your ThinkPad)

http://www-1.ibm.com/servers/support/machine_warranties/

<http://www.rsamd.ac.uk/laptops>

IBM statement of limited warranty:

http://www-1.ibm.com/servers/support/machine_warranties/PDF/english.pdf

Warranty Limitations

Please note: the laptop battery is covered for one year only, regardless of warranty option. This is standard within the industry.

Please note: warranty covers any breakdowns that may occur and does not provide cover against accidental damage or theft, for example: a cracked LCD screen; damaged casing or accidental spillage. To cover your machine for accidental damage and theft, an insurance policy is required, either through a home contents policy or a policy specific to your laptop. ***You are strongly urged to check your Home Contents insurance or other insurance policies and extend these where necessary.***

What happens if I leave the Academy?

If you are no longer student of the Academy, this does not affect the terms of your warranty with IBM/Lenovo. However, the additional support provided by the Academy through the IT Helpdesk, such as the loan pool, is only available to current students of the Academy. This support is an additional benefit that the Academy is able to provide through standardisation (please see above) and there is no charge levied for its provision.

Students with Disabilities

Students with a disability (including dyslexia) may be eligible for support in the purchase of computer equipment, and should seek advice from the Academy Counsellor & Welfare Advisor before purchasing any of the packages on offer. The Advisor can be contacted directly on 0141 270 8282.

<http://www.rsamd.ac.uk/laptops>

Mobile Desktop

T61 Model ThinkPad



The perfect balance of performance and portability, with robust graphics capacity, raw processing power and long battery life

Software Load includes:

- Windows Vista Business
- Microsoft Office 2007
- Web-based Email
- Internet Explorer 7 (web browser)
- Firefox
- Sophos Anti Virus Software
- Adobe Acrobat Reader
- VitalSource Electronic Library

SPECIFICATIONS

Model **Lenovo ThinkPad T61**
Processor : Intel® Centrino Pro™ T7250
Clock Speed : 2.0Ghz
Dual Core : Yes
AMT : Intel® Centrino Pro™
RAM : 3GB
Hard Drive : 80Gb
OS : Vista Business
Screen : 14.1" WXGA
Wireless : Integrated Intel Pro Wireless 802.11a/g/n
Optical Drive : DVD CDRW
Battery : 6 Cell Li-ion
Carry Case : Included
Weight : 2.13kg
Warranty : 3yr, on-site, NBD

Price (inc VAT)

Laptop with 3 year On-Site Warranty

£589

<http://www.rsamd.ac.uk/laptops>

UltraLightPortable

X61 Model ThinkPad



Designed for extremely mobile users. These notebooks are optimised for portability and long battery life without losing the features of a full size notebook.

Software Load includes:

- Windows Vista Business
- Microsoft Office 2007
- Web-based Email
- Internet Explorer 7 (web browser)
- Firefox (web browser)
- Sophos Anti Virus Software
- Adobe Acrobat Reader
- VitalSource Electronic Library

SPECIFICATIONS

Model X61
Processor : Intel® Core™ 2 Duo T7300
Clock Speed : 2.0Ghz
Dual Core : Yes
AMT : Intel® Centrino Pro™
RAM : 3GB
Hard Drive : 80Gb
OS : Vista Business
Screen : 12.1" WXGA
Wireless : Integrated Intel Pro Wireless 802.11a/g/n
Optical Drive : External DVD/CDRW Combo
Battery : 8 Cell Li-ion
Carry Case : Included
ThinkPad X6 Ultrabase : Included
Weight : 1.32kg
Warranty : 3yr, on-site, NBD

Price (inc VAT)

Laptop with 3 year Onsite Warranty £689

<http://www.rsamd.ac.uk/laptops>

If you are interested in purchasing one of the packages available through the RSAMD Laptop Initiative just follow the purchasing link to the online shop at:

<http://www.rsamd.ac.uk/laptops>

Please note that the laptop pricing is the same for staff and all students of the Academy. For UK based students, your laptops will be delivered to your home address. For overseas students and staff, your laptop will be delivered to the Academy and can be uplifted on production of valid identification.

When making a purchase

Please ensure that you have either your Academy student registration number or your CUKAS number when making a purchase as this will be required to verify your eligibility to purchase through this scheme. Our IBM/Lenovo supplier, Insight will handle your order directly via the online shop but should you wish to discuss any aspects of your purchase, please contact the **Insight Order Information Support Team directly on 08701 665577**. Insight will also accept telephone orders should you be unable to place an order via the web.

Any general queries that you may have on the RSAMD Laptop Initiative can be directed to sli@rsamd.ac.uk and the RSAMD IT Helpdesk can be contacted on 0141 270 8390.

<http://www.rsamd.ac.uk/laptops>